

OCTOBER 2013

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

JULIE GIBSON, ACTING DIRECTOR

Missouri Department of Labor and Industrial Relations is an equal opportunity employer/program.

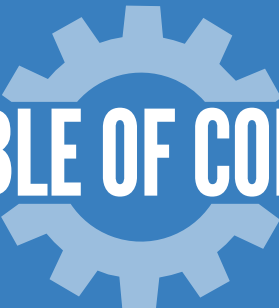


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UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **6.5%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$321,758,570.98**

Trust Fund Balance: **\$94,261,958.23**

Number of Employers in the Shared Work Program: **355**

Number of Affected Employees in the Shared Work Program: **28,554**

Amount Intercepted in Tax Returns from Claimants with Overpayments: **\$20,226,275.84**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in October: **711**

SIF Balance (as of last day of October): **\$9,102,594.35**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims:

Average Cost Paid on New PTD Claims:

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in October: **77**

First time payments which were due but held in October: **\$1,460,127.81**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in October: **1,667**

Total Amount of 1st Payments which were due but held in October: **\$36,080,388.09**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,209**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations in October: **\$680,928** / YTD: **\$9,209,778**

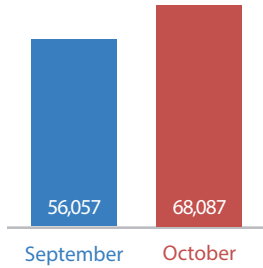
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations in October: **\$130,320** / YTD: **\$842,400**

Number of Missouri Miners Trained: **114**

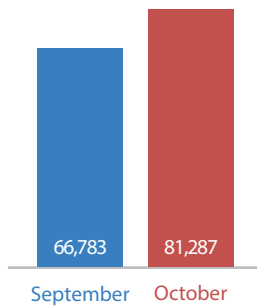
Number of Hazards Found at Missouri Mine Sites: **181**

Number of Miners Assisted by Hazards Removed: **1,068**

CALLS ANSWERED



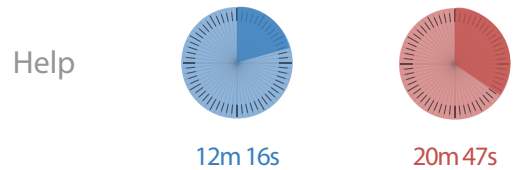
CALLS IN QUEUE



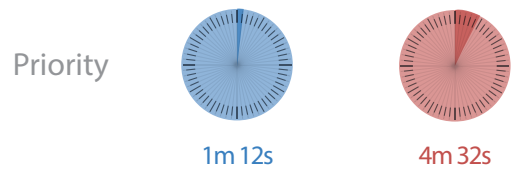
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.



Line to speak with a representative about a question or issue with their claim



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

State New Hire Overpayment Cases due to Crossmatch

September 249 / \$87,744.25 Amounts October 382 / \$193,204.48 Amounts

National New Hire Overpayment Cases due to Crossmatch

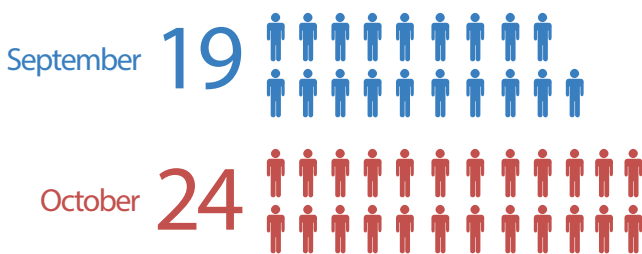
September 740 / \$334,069.21 Amounts October 902 / \$426,576.94 Amounts

UI Cases Referred for Prosecution

September 30 / \$608,470 Recovered* October 26 / \$775,815 Recovered*

*monthly totals are subject to change

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



MISCLASSIFIED WORKERS IDENTIFIED

September 482 / October 424 / YTD: 5,334

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

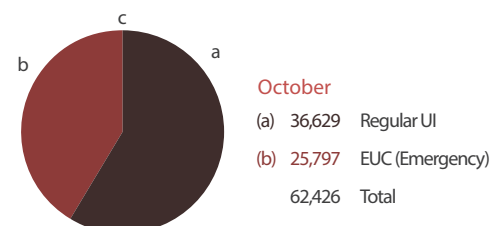
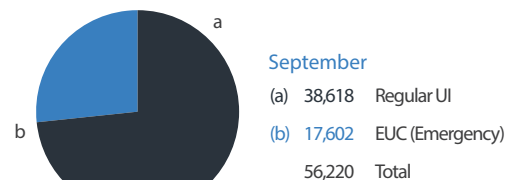
September 53 / October 62 / YTD: 789

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

September \$54,269 / October \$107,179 / YTD: \$1,478,075

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



COLLECTIONS FROM DELINQUENT EMPLOYERS

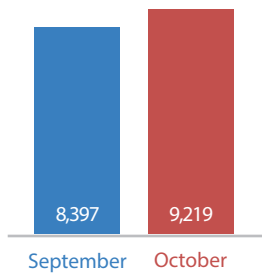
from 2013 Interest Assessment

Total Interest Assessment: \$12,501,510.81
 Collected: October \$53,753.65
 Outstanding: October \$151,598.50

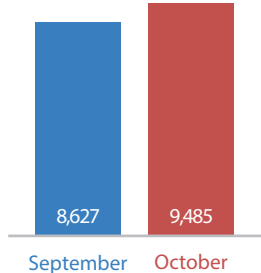
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

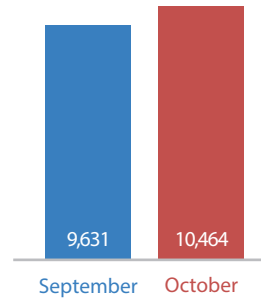
FIRST REPORTS OF INJURIES
(FROIs) FILED



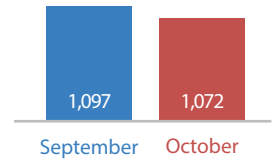
WORKPLACE INJURIES, FATALITIES
(FROIs PLUS CLAIMS) REPORTED
TO THE DIVISION



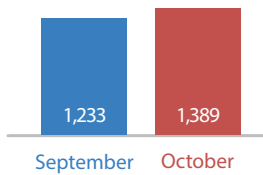
WORKERS' COMPENSATION
CASES PROCESSED



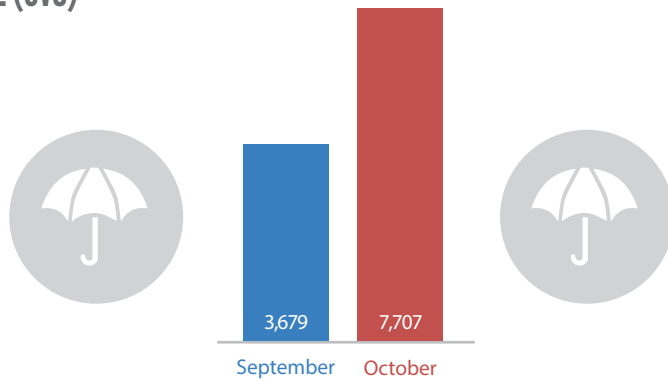
CLAIMS FOR COMPENSATION
RESOLVED



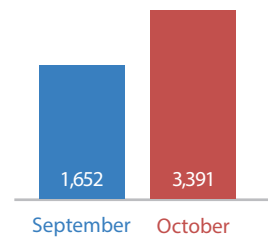
CLICKS ON "ARE YOU COVERED?"
COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION
REQUEST FROM CVS



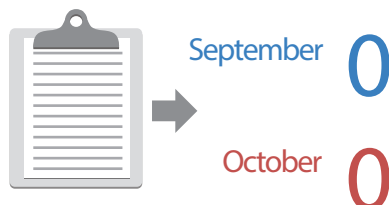
STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

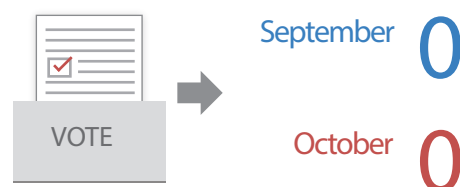
NUMBER OF PETITIONS FILED



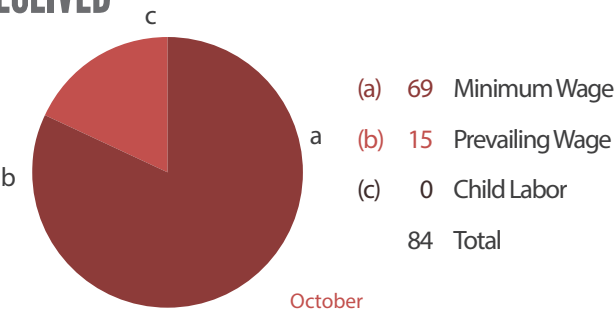
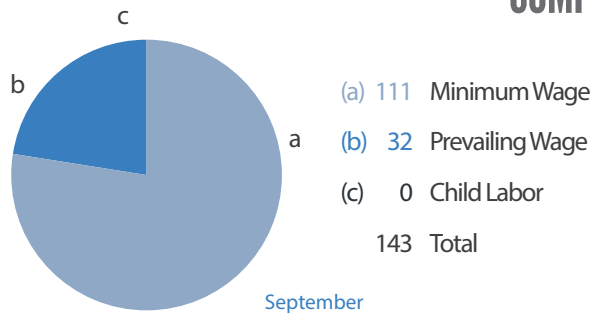
ELECTIONS HELD



ELECTIONS RESULTING IN REPRESENTATION
(NUMBER OF EMPLOYEES)

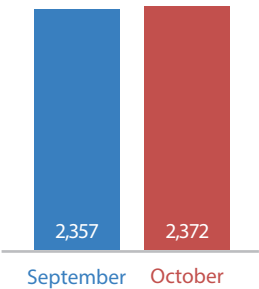


COMPLAINTS RECEIVED

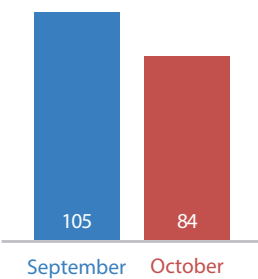


CALLS ANSWERED

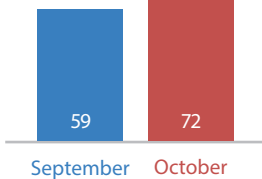
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

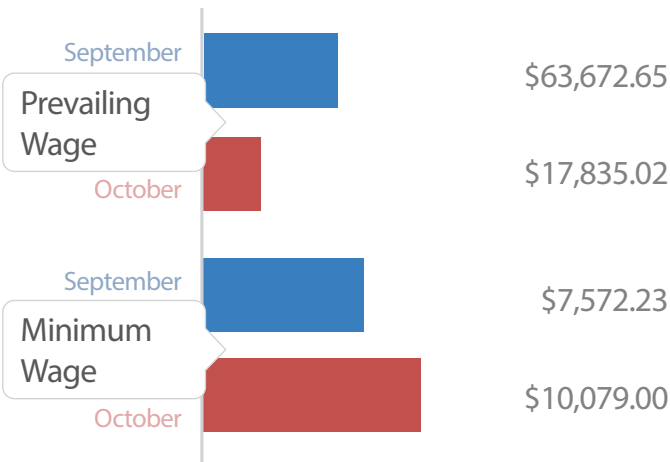


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

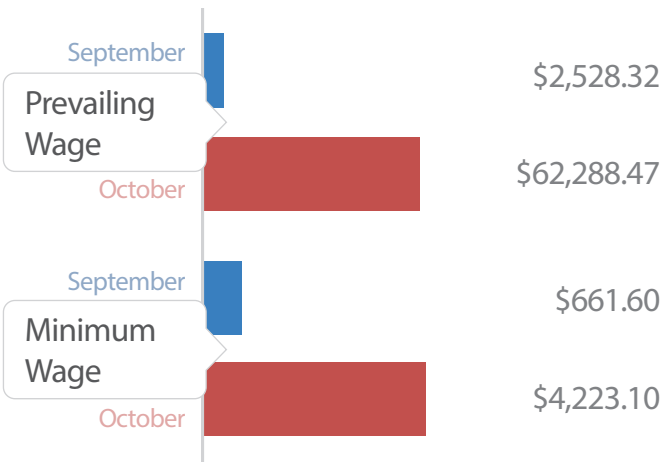


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

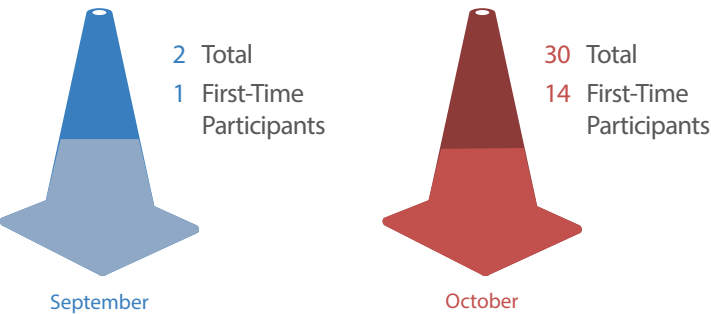
Restitution Assessed



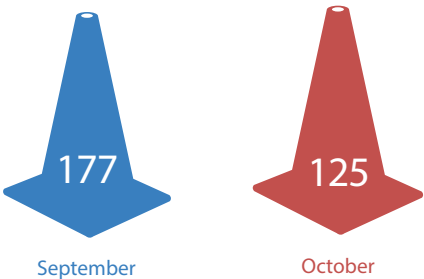
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



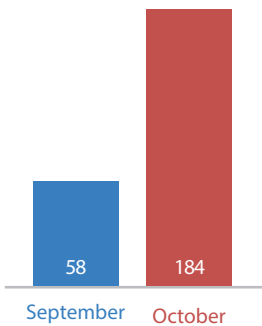
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



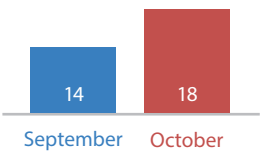
MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

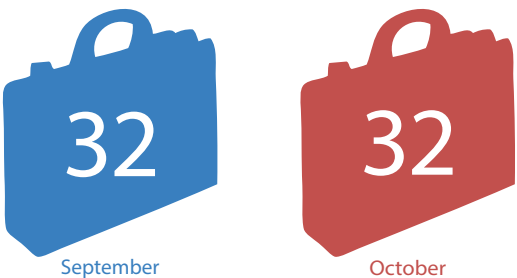
CASES CLOSED



CASES SETTLED *(includes conciliations, mediations, early resolutions)*



AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED

Category	September	October
Within 180 Days	12	9
After 550 Days	2	0
Total	30	29



CASES SET FOR HEARING

September 0 / October 1

CASES APPEALED IN CIRCUIT COURT

September 2 / October 3

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	September	October
Participants	63	172
Sessions	2	5

WEBSITE HITS FOR SPECIFIC PAGES

DIVISION OF WORKERS' COMPENSATION WEB HITS

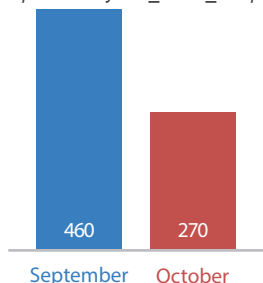
September	October	
9,255	9,870	Workers' Compensation http://www.labor.mo.gov/DWC/ http://www.labor.mo.gov/DWC/about.asp
768	827	Second Injury Fund http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp

DIVISION OF LABOR STANDARDS WEB HITS

September	October	
4,577	5,726	Minimum Wage http://www.labor.mo.gov/DLS/MinimumWage/
3,633	3,516	Wage & Hour http://www.labor.mo.gov/DLS/General/

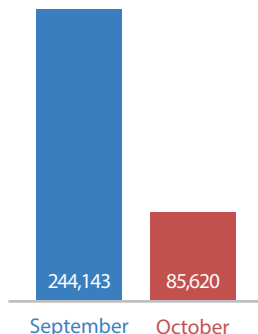
ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

http://www.labor.mo.gov/DLS/WorkplaceSafety/free_onsite_sharp.asp



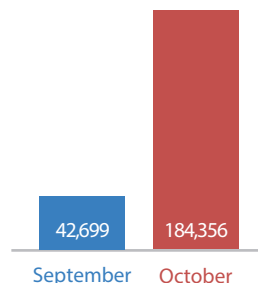
UI INTERNET CLAIMS WEB HITS

<http://www.ui.labor.mo.gov/som/>



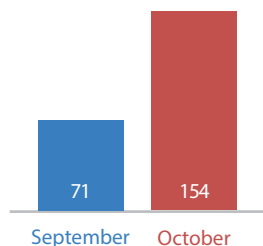
USTAR WEB HITS

(the MO Unemployment State Tax Automated Reporting/USTAR System)
<http://www.ustar.labor.mo.gov/ustar/login.jsp>



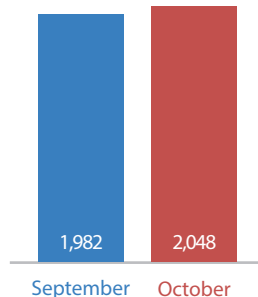
WORKERS' SAFETY PROGRAM

http://www.labor.mo.gov/DLS/WorkplaceSafety/workers_safety.asp



MISSOURI COMMISSION ON HUMAN RIGHTS

<http://www.labor.mo.gov/mohumanrights/>



**TOTAL LABOR.MO.GOV
WEBSITE HITS
OCTOBER
838,812**

Total Views for MoLaborDept Channel: 12,650

Top 5 Most Viewed YouTube Videos

1. Labor Talk: Grain Bin Safety 4,388 views
2. This Week's Unemployment FAQ: October 2, 2013 1,566 views
3. Calculating Your Weekly Benefits 836 views
4. This Week's Unemployment FAQ: October 16, 2013 716 views
5. This Week in Labor: October 30, 2013 106 views

Featured Video on YouTube

This Week in Labor: October 30, 2013

<http://www.youtube.com/MoLaborDept>

